

LDC Performance and Projects measures: 2019/20

The following pages highlight the performance indicator targets and projects which will be reported on in 2019/20.

1. Environment: Councillor Isabelle Linington (Leader) Projects & Programmes

Project / Initiative	Description	Target Completion
Deliver the Upper Ouse flood protection and water prevention project	Programme of flood protection work across the District	Q2 2020/21
Newhaven Flood Alleviation Scheme (Environment Agency)	Enabling the delivery of key infrastructure projects in Newhaven.	Q4 2019/20
Clear Futures: Joint Venture for Energy and Sustainability	A joint venture between Eastbourne and Lewes Council and a private sector organisation to deliver local energy and sustainability ambitions for the next 20-30 years. The Joint Venture will follow a programme of work.	Q4 2037/38

Key Performance Indicators

KPI Description	Annual Target 2019/20
Total number of reported fly-tipping incidents	200
Percentage of household waste sent for reuse, recycling and composting	38%
Number of times nitrogen dioxide levels exceed national air quality objectives (200 µg/m3 hourly mean ave.)	18 (annual max) – NEW as per Nov 18 Council Motion
Sites exceeding recommended national air quality nitrogen dioxide levels (40 µg/m3 quarterly mean)	Data only with commentary- NEW as per Nov 18 Council Motion
Number of times particulate matter levels exceed national air quality objectives (50 µg/m3 24 hour ave)	35 (annual max)- NEW as per Nov 18 Council motion
Number of planning apps which contain provision of EV charging points	Data only- NEW as per Nov 18 Council motion
Number of planning permissions given where some form of renewable energy is included in the development	Data only- NEW as per Nov 18 Council motion

2.Regeneration and Business: Councillor Joe Miller Projects & Programmes

Project / Initiative	Description	Target Completion
Newhaven Enterprise Zone (NEZ)	NEZ covers 8 key sites of strategic importance with the aim of driving economic growth through the creation of up to 55,000m ² of new employment floorspace, refurbishing 15,000m ² of existing employment floorspace and creating / sustaining up to 2,000 FTE jobs over a 25-year period.	Q4 2041/42
Newhaven Town Centre	Delivery of mixed use regeneration scheme within NEZ.	Q4 2020/21

3.Strategic Development: Councillor Jim Lord Projects & Programmes

Project / Initiative	Description	Target Completion
North Street Quarter	Regeneration of the North Street Quarter area in Lewes to provide over 400 homes; health hub; car park and new commercial space.	Q1 2021/22
Springman House- Blue light services hub	Relocation of key emergency services to create a blue light services hub that supports delivery of the North Street Quarter.	Q3 2019/20
Set up and Energy Services Company (ESCO) for North Street Quarter (LDC)	Establishment of an ESCO to support delivery of the North Street Quarter.	Q3 2019/20
Seaford Health hub (formerly Downs Leisure Centre)	Project to renovate the Downs Leisure Centre to better serve the community's health needs.	Q3 2020/21
Railway Quay	Delivery of mixed use regeneration scheme within NEZ.	Q2 2020/21

4.Finance and Corporate: Councillor Phil Davis

Project / Initiative	Description	Target Completion
Devolution of Open Spaces	Work with new grounds maintenance contractor, Town and Parish Councils and local volunteers to maintain high quality public parks and community spaces.	Q3 2019/20
Key Performance Indicators		Annual Target 2019/20
Average working days lost due to sickness per FTE equivalent staff		8 days
Percentage of Council Tax collected during the year		98%
Percentage of Business Rates collected during the year		98.5%
Percentage of calls to the contact centre answered within 60 seconds		80%
Social media responsiveness rate		90%
Number of new sign-ups to social media channels		600

5.Housing: Councillor Ron Maskell

Key Performance Indicators

KPI Description	Annual Target 2019/20
Net additional homes provided (reported annually only not quarterly)	245
The time taken from the receipt of a fully complete DFG application to the grant being approved	28 days
Total number of households living in emergency accommodation	Data only
Overall tenant satisfaction	Data only
Rent arrears of current tenants (as a percentage of all rent)	3%
Average number of days to re-let Council homes (excluding temporary lets)	23

6. Planning : Councillor Tom Jones

Key Performance Indicators

KPI Description	Annual Target 2019/20
Percentage of major applications determined within 13 weeks	65%
Percentage of Minor applications determined within 8 weeks	75%
Processing of other planning applications within 8 weeks	75%
Percentage of all planning appeals allowed	Data only
Percentage of major planning applications allowed on appeal (as a percentage of all MAJOR applications made)	Data only
Number of appeals and what costs were awarded where Inspector has considered that there has been unreasonable behaviour by the Local Planning Authority	0

Projects & Programmes

Project / Initiative	Description	Target Completion
Neighbourhood Planning	Ongoing with annual review.	Q4 2019/20
Local Plan Part 2	Local Plan Part 2 will allocate land for different types of development (including new housing and Gypsy and Traveller pitches) as well as land to be protected.	Q3 2019/20

7. Community and Partners : Councillor Liz Boorman

Key Performance Indicators

KPI Description		Annual Target
Average number of days to process new claims for housing/council tax reduction		22 days
Average number of days to process new claims for change of circumstances	8 days	
Crime: Improve our ranking compared to similar authorities	Target ranking of 1-5 out of 15	

Projects & Programmes

Project / Initiative	Description	Target Completion
Lewes District Lottery	A lottery for good causes for Lewes District	Q2 2019/20